



"NEED TO BE FASTER, MORE AGILE, LESS BUREAUCRATIC - NEED TO FIGHT THIS EVERYDAY"

APRIL 2007

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FROM THE CHIEF OF CURRENT OPS & PLANS AT THE MILLER OPERATIONS CENTER



COL Thomas Small

I would like to take this time to thank everyone for the tremendous job you are doing in Plans and Current Operations. Continuing to provide quality support to the Warfighter has been my number one priority since my arrival nine months ago and each and every one of you has contributed to that effort. I say that because as we look over the horizon, supporting the Warfighter will come clos-

er to home as we prepare and participant in Exercise Ardent Sentry. This exercise is our preparedness into the 2007 Hurricane season which runs from 1 June thru 30 November. I am looking forward to spending more time with you all during day-to-day operations in and around the Miller Operations Center. The professionalism, dedication, and hard work you display makes me feel proud to be a part of the Plans and Current Operations family. Teamwork will be our pillar, together we can accomplish more. Thanks for what you do. God Bless!

PLANS

The AMC COOP Program

At the direction of Mr. Lee Bodary, G-3, the HQ AMC COOP Team has initiated the AMC COOP Program. This program will provide a unified Continuity of Operations capability across the command. Considerable activity is expected for the next couple of months and includes:

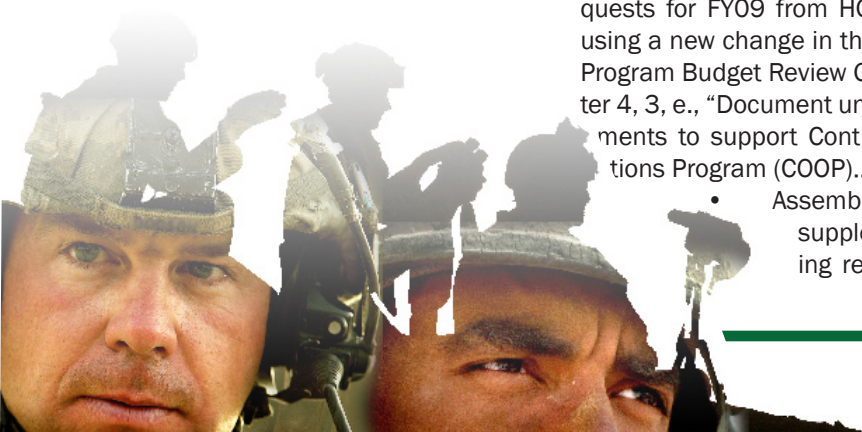
- Collecting COOP funding requests for FY09 from HQ and all MSCs using a new change in the AMC FY09-13 Program Budget Review Guidance, Chapter 4, 3, e., "Document unfunded requirements to support Continuity of Operations Program (COOP)..."
- Assembling FY07-08 supplemental funding requests from all

via unfunded requests (UFR) or Capability Gap.

- Creation of a COOP Steering Group whose charter will provide for a representative from each of the HQ G-Staffs and a communication of issues and answers associated with COOP during weekly meetings.
- Periodic video teleconferences with the COOP POCs at all Major Subordinate Commands to facilitate HQ COOP oversight, guidance and assistance with funding requests, plan development, site selection for Emergency Relocation Facilities (ERF), Test, Training & Exercise Programs, etc.

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DID YOU KNOW?

TEMPEST PROTECTS INFORMATION

TEMPEST is a security program for the evaluation and control of compromising emanations from telecommunications and automated information systems equipment.

When we use electronics equipment to process classified material, the electromagnetic waves from that equipment can carry the unencrypted or plain text information. These compromising emanations can travel through the air or be con-

ducted on wire lines and other metallic surfaces where they can be intercepted by our adversaries.

TEMPEST protects our information through the proper design of our classified processing facilities and systems. Contact the Army TEMPEST office whenever a new facility or system is being planned. TEMPEST is relatively easy and cost effective when applied as part of the design process.

The Army TEMPEST Program is implemented under AR 381-14, Technical Counterintelligence. AR 381-14 and

TEMPEST contact information are available via SIPRNET at <http://www.dami.army.smil.mil/offices/dami-ch/daispom/tempest.asp>. Some TEMPEST information is available on the NIPRNET at <https://daispom-odcsint.us.army.mil/index.asp>.

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FORCE PROTECTION



Left to Right: Steve Shannon, Louretta Hampton, Josette Paschal, GEN. Benjamin Griffin, Ronald Waidlich, Leah Clinton, Russell Bowmer, COL Rose Miller.

7TH ANNUAL AMC FORCE PROTECTION WORKSHOP

On March 19, the Headquarters AMC Force Protection Office hosted the 7th Annual AMC Force Protection Workshop.

Held in the Lavern E. Weber National Guard Bureau Professional

Education Center at Camp Robinson, Arkansas, and attended by various security, Force Protection, law enforcement, and emergency services representatives from throughout AMC and the Army Test and Evaluation Command; the goal of the workshop this year was to certify the attendees in the National Incident Management System. AMC is at

the forefront of this military/civil integration and response initiative.

This Federal Emergency Management Agency course, consisting of six challenging modules and dozens of practical exercises, certified the graduates to act as members of the incident command structure in the event of a disaster or emergency situation.

Expertly instructed by the Research, Development, and Engineering Command's own Jerry Weiss and Chuck Banfi, the three-day course produced 89 newly qualified incident command-

ers for AMC and the nation to call on in a crisis.

General Griffin opened the event by issuing the AMC Antiterrorism Awards for 2006. Recipients were: Headquarters, US Army Aviation and Missile Life Cycle Management Command (AMCOM) for Best Antiterrorism Program – Operational Unit, accepted by Ms. Josette Paschal, the AMCOM Force Protection Officer; Military Ocean Terminal – Sunny Point (MOTSU) for Best Antiterrorism Program – Installation, accepted by Mr. Ronald Waidlich, the MOTSU Force protection Officer; Aniston Army Depot for Best Vulnerability Assessment Performance, accepted by Ms. Louretta Hampton; Best Antiterrorism Program Manager was awarded to Ms. Leah Clinton from Crane Army Ammunition Activity; and the 2006 Award for the Outstanding Antiterrorism Innovation or Action went to Mr. Russell Bowmer of MOTSU.

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EXERCISES BRANCH



ARDENT SENTRY/NORTHERN EDGE 07

HQAMC, MSC, and LCMC planners and exercise analysts have attended four NORAD-USNORTHCOM (N-NC) planning conferences for N-NC sponsored exer-

cises ARDENT SENTRY 07 and NORTHERN EDGE 07 (AS-NE 07). AS-NE 07, which will be conducted 30 April-18 May 2007, focuses on Home Land Defense (HLD), response to a Chemical, Biological, Radiological, Nuclear, and High-yield Explosive (CBRNE) event, and Defense Sup-

port of Civil Authorities (DSCA) in the lower 48 (AS 07) and Alaska (NE 07). Scenario includes a hurricane, a CBRNE event, terrorist activities, maritime events, cross-border activities, and air domain events and will validate seams between NORTH-

COM and PACOM. During AS-NE 07 AMC will exercise and evaluate its plans, policies, and procedures for responding to these kinds of events. Representatives from MSC and LCMC also attended two meetings of the CBRNE Consequence Management Response Force (CCMRF) Training Plan Development Working Group. Because AS-NE 07 is now linked to Joint Staff-sponsored POSITIVE RESPONSE 07-2 (PR 07-2), AMC representatives will attend the Joint Staff PR 07-2 Final Planning Conference as well as the AS-NE 07 Master Scenario Event List Synchronization Conference.

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LESSONS LEARNED LIBRARY

NEW MISSIONS, NEW LESSONS

The AMC Lessons Learned Team has been busy lately. Two highlights are trips to Fort Hood to visit AFSB CONUS West and Fort Wainwright, Alaska to visit the 25th BSB that supported the 25th Stryker Brigade during their 16 month deployment to Iraq.

ASC took on the mission to receive, maintain, reset, and distribute 1st CAV's equipment and parts inventories once they departed for SWA. In addition, they were to redistribute this property to 4th ID in preparation for a move to Fort Carson. The Lessons Learned team traveled to

Fort Hood with an AMSAA representative in early February to study the efforts of the 407th AFSB to transfer equipment between 1st CAV and 4th ID, support RESET, and sustain Left Behind Equipment in conjunction with ARFORGEN, so that the process may be replicated by future commands. The team interviewed key leaders, viewed steps in the process, identified issues and collected key templates in order to reduce future ASC efforts.

The Lessons Learned Team traveled to Alaska in late February per CSM Elder's request to interview key leaders and Soldiers to gauge their opinion on AMC products and services, including Stryker reset, BLST support, add-on and up-armor and arctic winter effects on

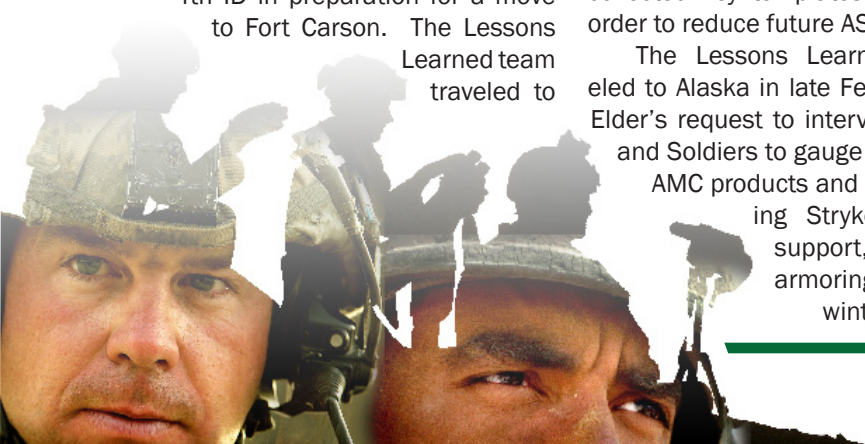


Soldiers of the 25th BSB at Fort Wainwright, Alaska turn in equipment during RESET operations in February.

equipment. The team distributed and collected Soldier surveys from Natick Soldier Center's Operational Forces Interface Group in order to identify Soldier innovation applied to Army equipment as well as to establish the level of need and effectiveness of key issued equipment.

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OPSEC

IDENTITY THEFT

Identity theft is a growing crime. Here are some tips to help reduce your chances of becoming a victim:

- Shred any mail or other documents that contain personal information, such as your name, address, social security number, credit card information, birth date, or account numbers.
- Don't carry unnecessary ID that contains sensitive data like social security number.
- Take your outgoing mail to the post office if possible. Never leave it in your mail box with the red flag up.
- Beware of unfamiliar or recently modified ATMs.
- Don't let people shoulder surf when entering PINs, when using the pay phone, or when using public internet access facilities.
- Don't let sales clerks, waitresses, or others disappear from view when using your credit or debit card.

Want more information about Identity Theft? The Federal Trade Commission maintains useful information about Identity Theft and other useful topics at <http://www.ftc.gov>.

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KNOWLEGDE MANAGEMENT

TEN PRINCIPLES OF KNOWLEDGE MANAGEMENT

In the last issue of "The Pulse," Knowledge Management was defined as "a systematic set of processes and tools...". But KM is more than just a technology or a set of methodologies. It's a practice or discipline that involves people, processes and technologies. If implemented properly KM can improve productivity and efficiency in an organization. Although Knowledge Management is an evolving discipline that can be affected by new technologies and best practices there are some things that organizations must do

in order to successfully implement KM. Here are Ten Principles that have been proposed in a number of publications that must be followed by an activity to create and maintain a successful KM program. 1 – Recognize that KM is a discipline. 2- Upper level management must provide support to KM. 3 – Recognize that cultural change is necessary but not automatic. 4 – Create a change in the way that the organization thinks. 5 – Map out a strategy for success and stay the course. 6 – Start small on implementation. 7 – Do not set limits on implementation. 8 – Establish a barometer for measurement. 9 – Integrate KM into existing systems. 10 – Educate your organizational users. Be on the lookout in future editions of "The Pulse" as we deal with each of these principles more thoroughly.

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THE PULSE

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The purpose of this newsletter is to improve communication among operation centers published by HQAMC G-3 Plans & Operations.

IF YOU WOULD LIKE TO SUBMIT AN ARTICLE TO THIS PUBLICATION SEND TO THE EMAIL ADDRESS LISTED ABOVE.

QUICK CARD

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JMC/JM&L	309-782-7270 DSN:793-7270
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RDECOM	410-436-2148 DSN:584-2148
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